

## **Frequently Asked Questions – Clinton’s Plex Guide**

### **How do I gain access to Plex and Clinton’s Plex Server content?**

1. Sign up for an account at <https://plex.tv> (Cost R49 p/m or you may pay in advance)
2. Email [clintonmster@gmail.com](mailto:clintonmster@gmail.com) / whatsapp 0660149747 and request access by providing your Plex account username or email address you used to create your plex account.
3. You will receive a Plex invite email which you need to accept (link in email) Once accepted your plex account is linked to Clinton’s Plex Servers and its content.
4. Plex app is available on all major TV brands, most media players and mobile devices. When purchasing a media player or Television, its best to choose a reputable brand including, MiBox Android player, Apple TV Media player; Samsung, LG, TCL, Skyworth, Sony etc. Some brands like HiSense do not use official Plex apps and therefore it does not guarantee a stable streaming experience or might not work at all. Please note: Samsung TVs 2017 and older does have issues with encrypted streaming.

### **Plex.tv wants to sell me a “Plex Pass” or I need pay for the app – should I pay for it as well?**

No, you **only** need to sign up for the plex account at <https://plex.tv> Since Clinton has paid for Plex hosting licences, you only pay his monthly fee. You do not require to pay for a plex pass and all mobile apps are included in the monthly fee.

### **Why should I join the Plex whatsapp group?**

Benefits include; Plex outage notifications / new content notifications and live updates – you can “mute” the group if you annoyed by the notifications

<https://chat.whatsapp.com/EV0WIm2envALTFmVofDv4q> - WhatsApp Group link

**I would like to watch some movies / series that are not available on Plex, can I request it in the WhatsApp Group?**

*Requests are now being handled by accessing the link;*

*<https://request.clintonmster.duckdns.org>*

*You login using your Plex account credentials*

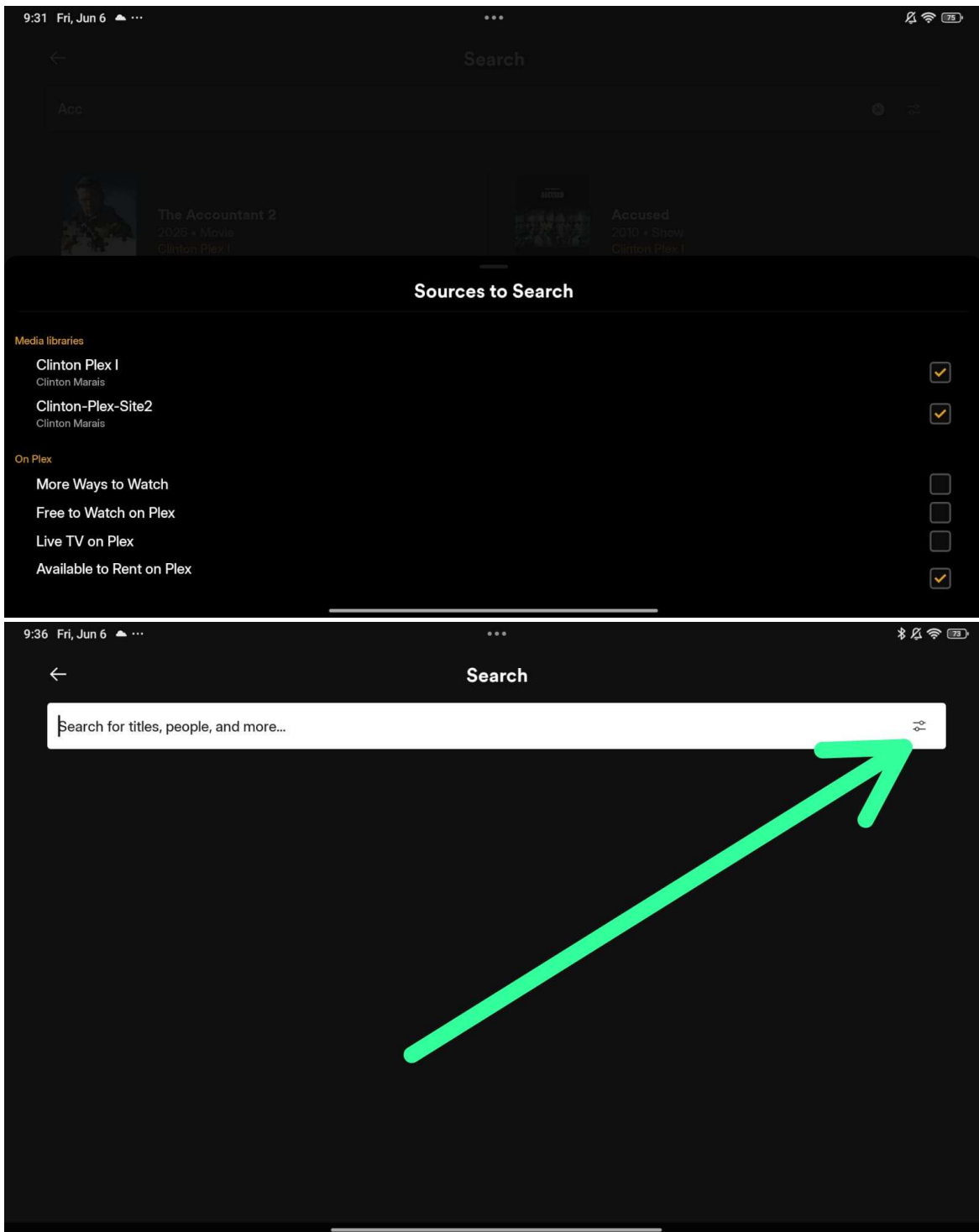
*Please be considerate and do not request Porn or content during the peak times of the evenings on weekends as this may affect Plex streaming which causes buffering.*

**When I search for content in the plex app, I find movies I need to pay for, why?**

*During the setup of your Plex app, you can choose additional sources to watch content. This includes streaming services eg, Netflix, Apple, Paramount etc. You can change this setting by deselecting these services and only content from Clinton's Plex services will be displayed (Screenshots below)*

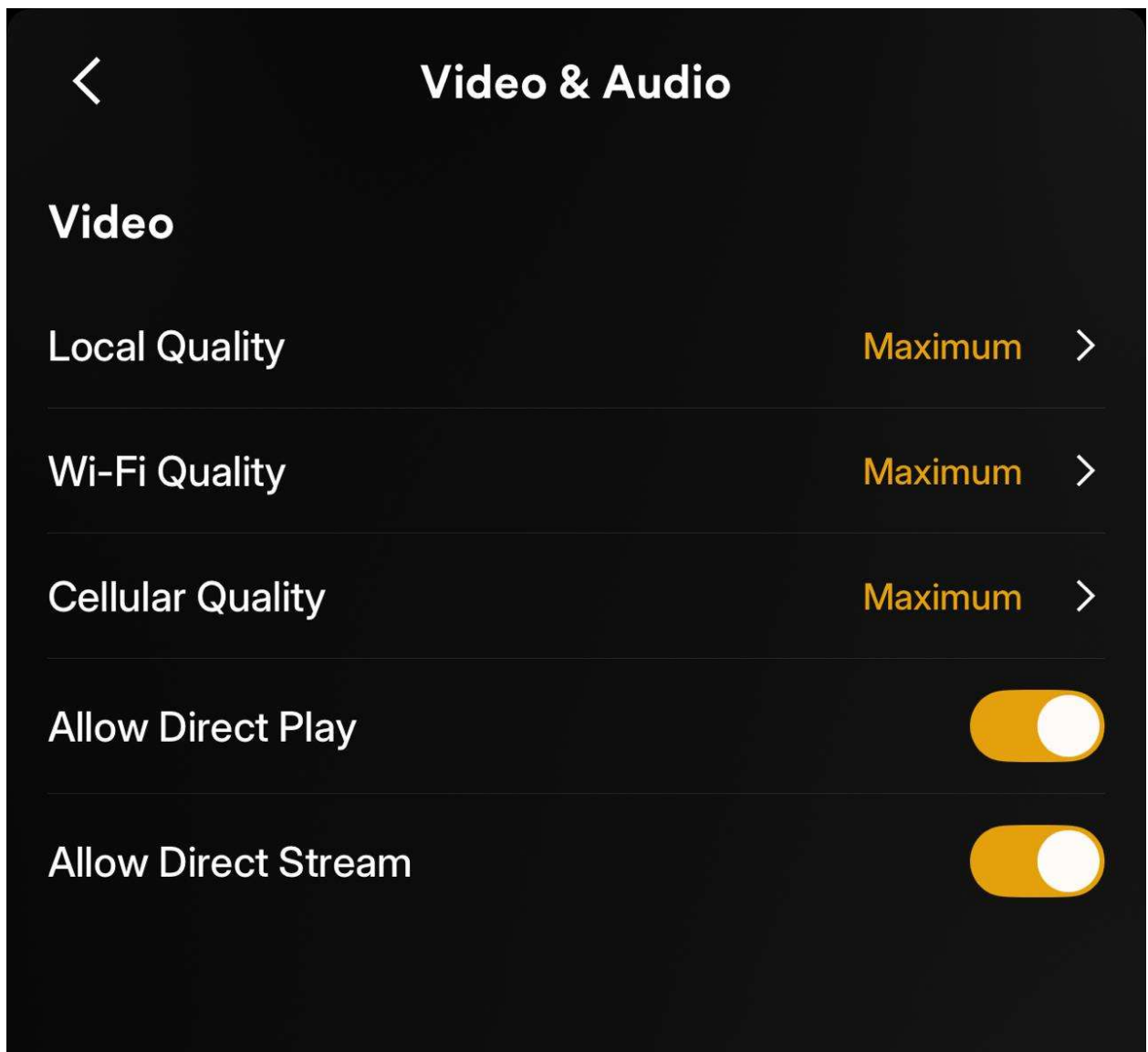
**Sometimes I have loads of ads playing before and during I watch content, why?**

You are playing content not hosted by Clinton's Plex Servers but from Live content and other streaming services, make sure to deselect the "Other ways to watch" and "Free to watch from Plex" – Essentially, only select content from Clinton's Plex servers (Screenshot below)



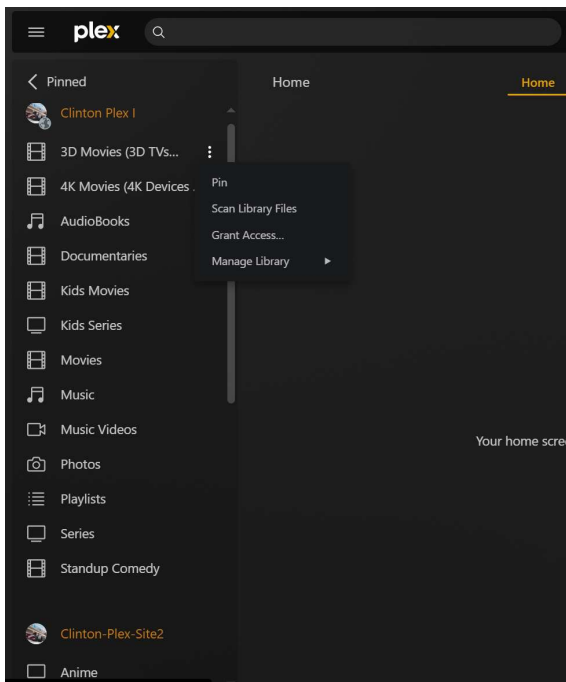
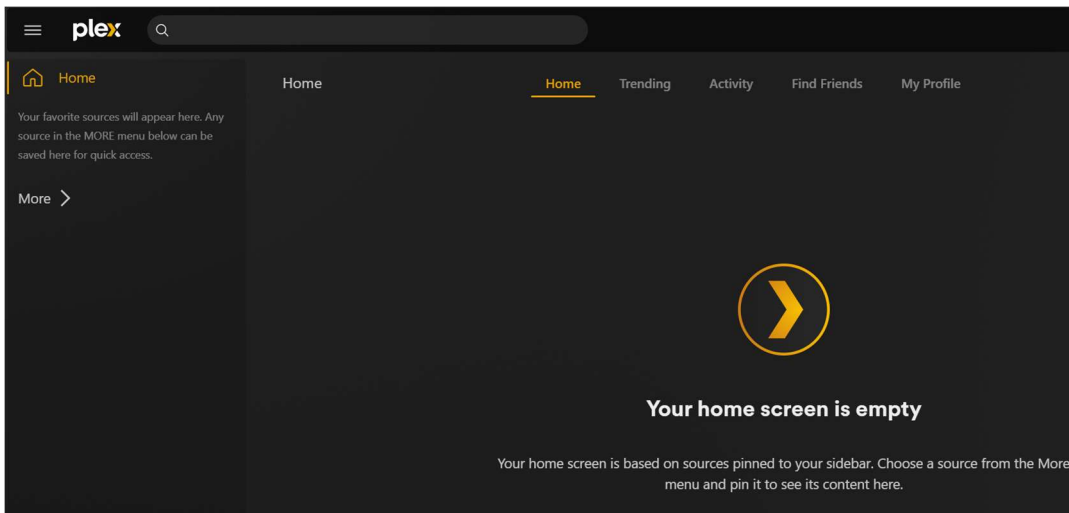
### **Sometimes, I don't have audio nor subtitles when I play content, why?**

*Make sure to set your streaming settings in your Plex app to maximum. Lower quality streaming will affect your viewing experience. The Plex app will automatically adjust to your available internet bandwidth. (Screenshot below – applies to all plex apps on mobile, tv and media players)*







I have accepted the “Plex invite” link within the email received from Clinton, but I don’t see any content when I use Plex on my laptop, why?

*Unlike when you setup your plex account on your TV or mobile device, you need to “PIN” the libraries to your Home Screen to see the content. (Screenshots below)*







- Home
- 3D Movies (3D TVs ONLY)  
Clinton Plex I
- 4K Movies (4K Devices ...)  
Clinton Plex I
- AudioBooks  
Clinton Plex I
- Kids Movies  
Clinton Plex I
- Documentaries  
Clinton Plex I
- Kids Series  
Clinton Plex I
- Movies  
Clinton Plex I
- Music  
Clinton Plex I
- Music Videos  
Clinton Plex I
- Photos  
Clinton Plex I
- Playlists  
Clinton Plex I
- Series  
Clinton Plex I
- Standup Comedy  
Clinton Plex I

### Continue Watching

 <p>Squid Game Humans Are... S3 · E6</p>	 <p>The Last Rodeo 2025</p>	 <p>Murderbot Complementary Sp... S1 · E7</p>	 <p>Nelly &amp; Ashanti: W... Break Up 2 Makeup S1 · E1</p>
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### Recently Added in 3D Movies (3D TVs ONLY)

 <p>Dune: Part One 2021</p>	 <p>Moana 2016</p>	 <p>Justice League 2017</p>	 <p>The Lion King 2019</p>
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